

GATE 2027 Application: Common Issues and Solutions

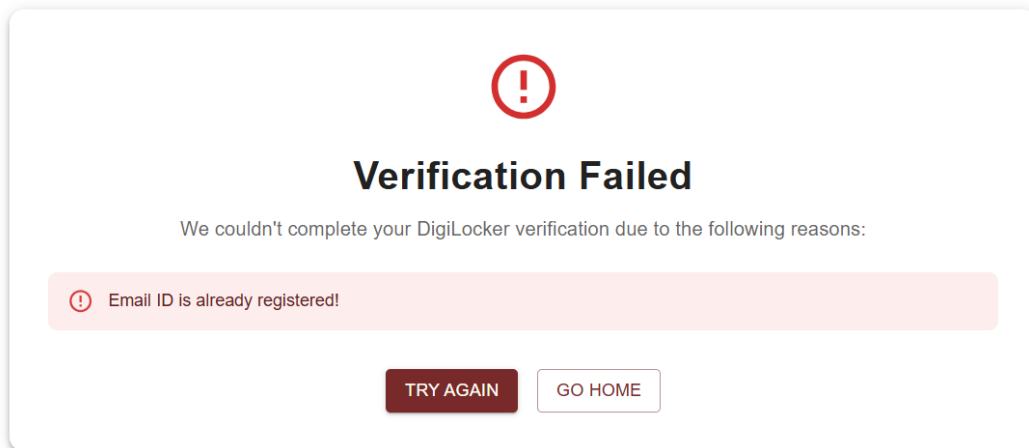
(not recommended for Application fee paid candidates)

List of Issues

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Note: If your issue is not listed above, please feel free to contact the GATE 2027 Helpdesk at [044-22578200](tel:044-22578200).

Issue-1: Email ID is already registered!



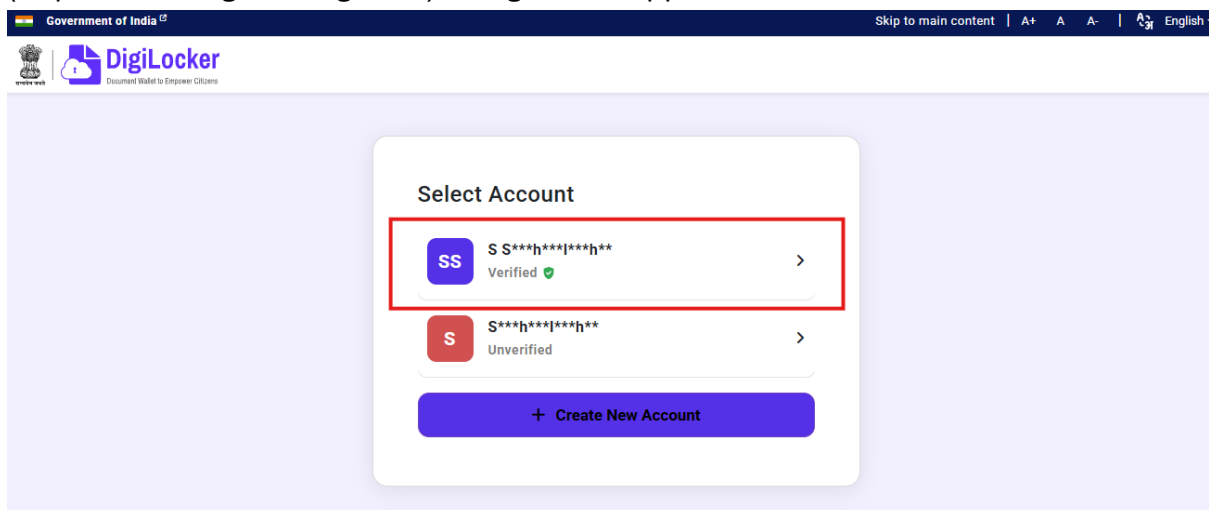
Reason:

This issue may occur if you have two DigiLocker accounts—one **verified** and one **unverified**—and both accounts are associated with the same email ID.

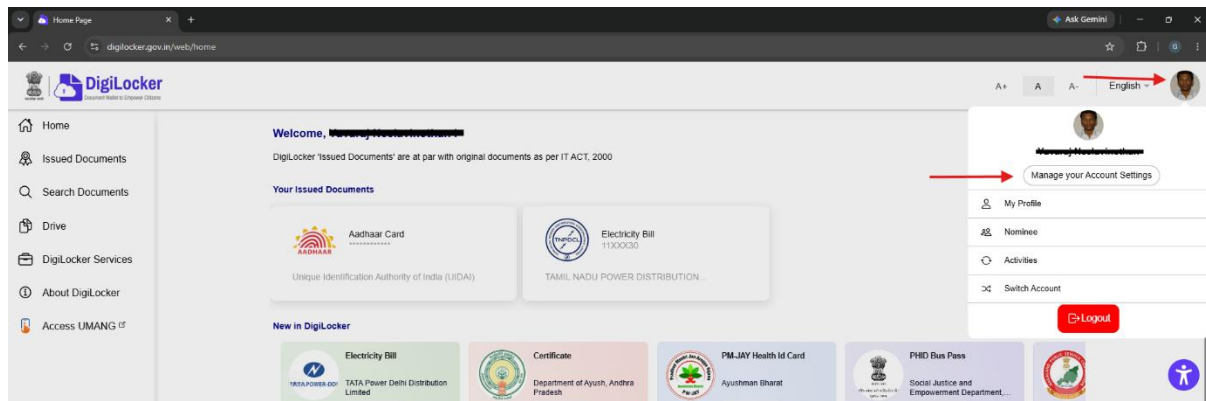
If you started filling out your GATE 2027 application using the **unverified DigiLocker account**, your email ID may have been registered with the GATE 2027 application through that account. Therefore, when you subsequently try to log in using your **verified DigiLocker account**, the system may display the error message “**Email ID is already registered.**”

Solution: ([Watch Video](#))

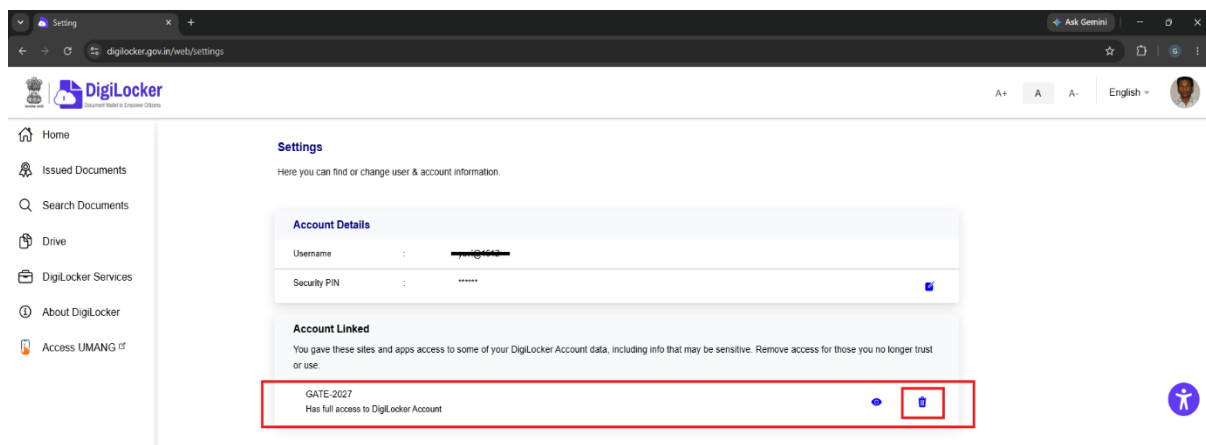
Step 1: Log in to your **verified DigiLocker account** through the DigiLocker website (<https://www.digilocker.gov.in/>) or DigiLocker app.



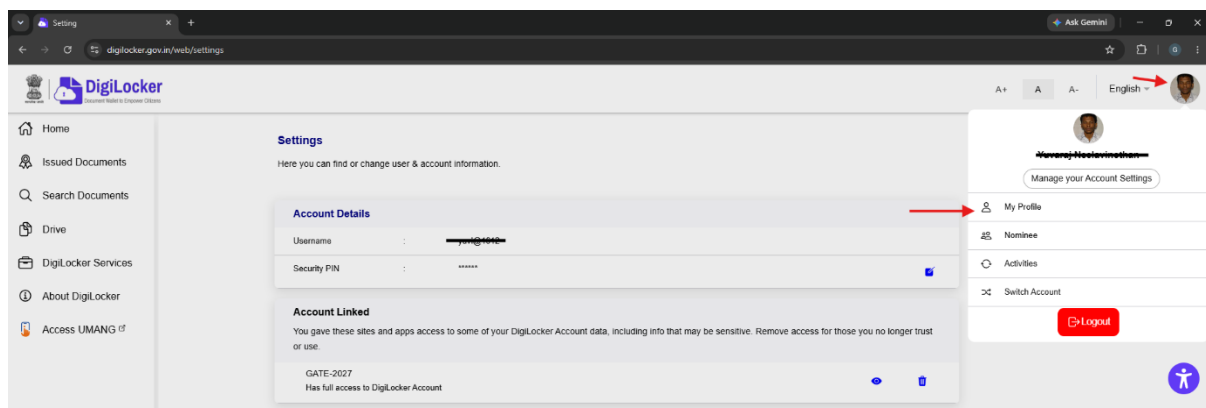
Step 2: Click profile photo then click “**Manage your Account Settings**”.



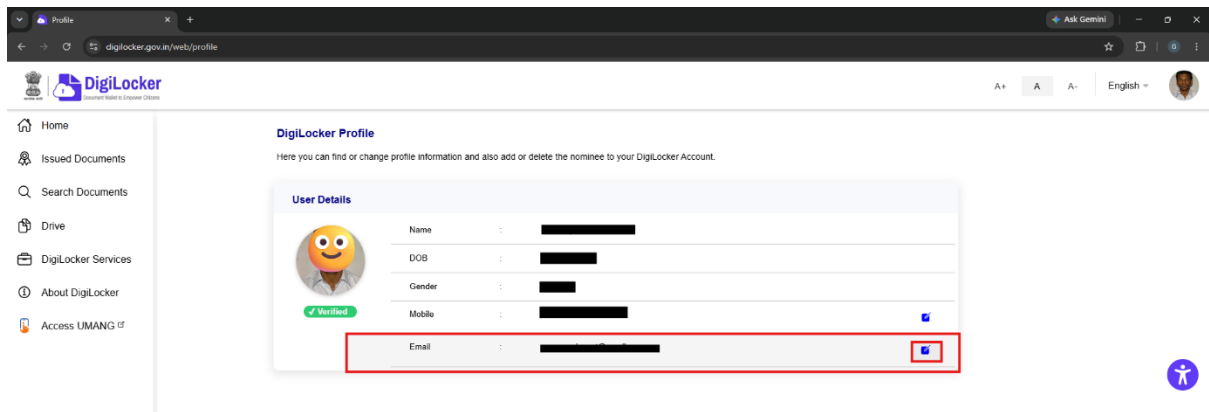
Step 3: Delete or revoke the **GATE-2027** consent from your verified DigiLocker account.



Step 4: Click profile photo then click “**My profile**”



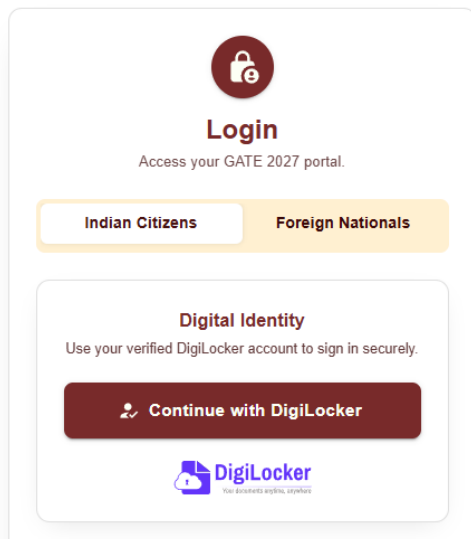
Step 4: Change the **email ID** associated with your verified DigiLocker account.



Step 5: Open an **Incognito/InPrivate** window.

- **Chrome:** Press **Ctrl + Shift + N**
- **Microsoft Edge:** Press **Ctrl + Shift + N**
- **Mozilla Firefox:** Press **Ctrl + Shift + P**

Step 6: Start the GATE 2027 (<https://goaps.iitm.ac.in/login>) application process again from the beginning. Log in using your **verified DigiLocker account**. A new **Enrollment ID** will be generated, after which you can continue and complete your application.



Issue-2: Complete Address Not Available on the Personal Page

Important Notice
If your details require an update, please update them on [DigiLocker](#). To reflect the latest changes, please log out and log in again to the GATE 2027 Portal.

Profile Picture from DigiLocker

Enrollment ID XXXXXXXXXX

Email Address XXXXXXXXXX@gmail.com

Mobile Number 91-XXXXXX

Date of Birth XXXX

Country of Permanent Residence India

State/Union Territory of Permanent Residence Uttar Pradesh

Valid Photo ID Aadhaar ID -

You may need to submit any of the valid id proof as per [Information Brochure](#) during scrutiny of your application and you must bring the same original ID to the examination center.

Name of Parent/Guardian XXXXXXXXXX

Parent/Guardian Relationship Father

Country of Citizenship of Parents/Guardians India

Mobile number of Parent/Guardian +91 (IN) XXXXXX

Country India

PIN Code / Zipcode Not Available

State/Union Territory Not Available

Address line 1 Not Available

Address line 2 (Optional) Not Available

Address line 3 (Optional) Not Available

City/Town Not Available

PREVIOUS

SAVE

VIEW APPLICATION

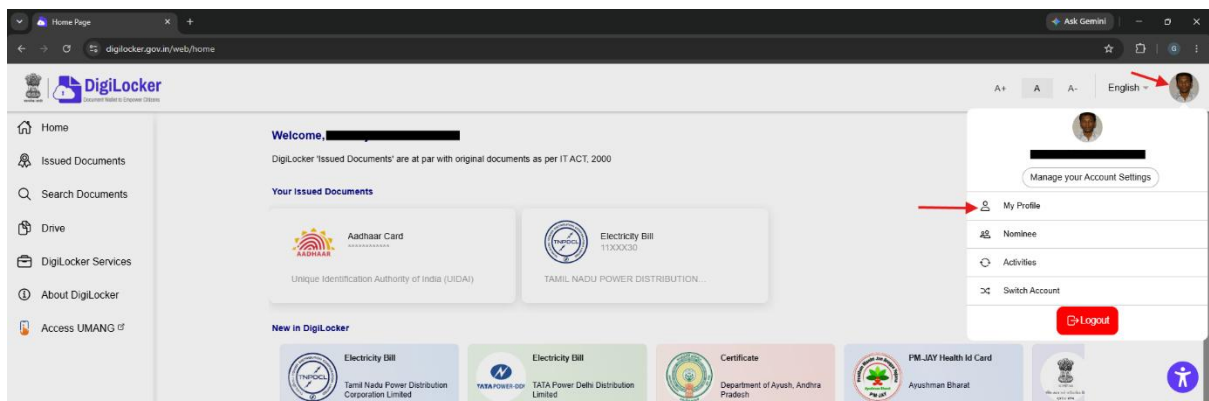
REVIEW AND SUBMIT

Reason:

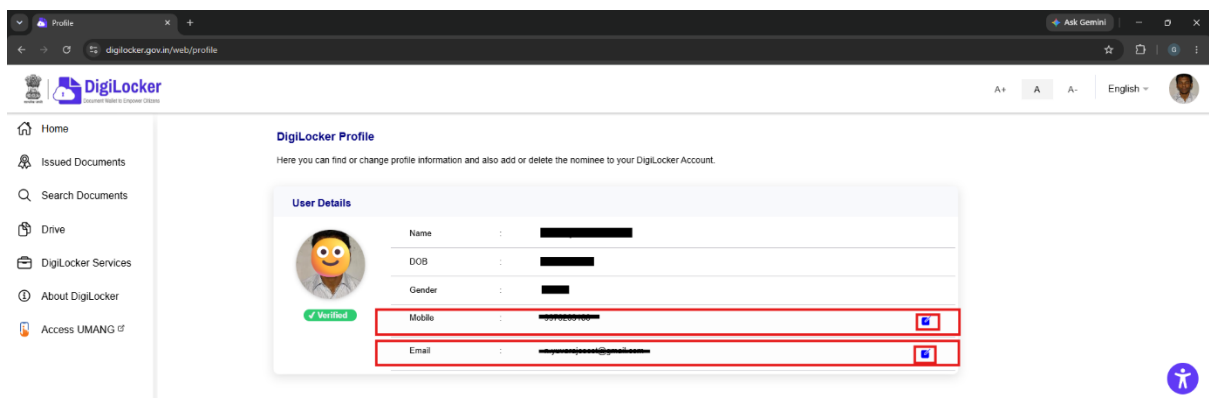
This issue may occur if you initially entered the GATE 2027 application using an **unverified DigiLocker account**, where the registered mobile number is not linked to your Aadhaar. Maybe your parent's or guardian's mobile number linked to your Aadhaar.

Solution: ([Watch Video](#))

Step 1: Log in to your **verified DigiLocker account**. Click your **profile photo** and select **"My Profile."**



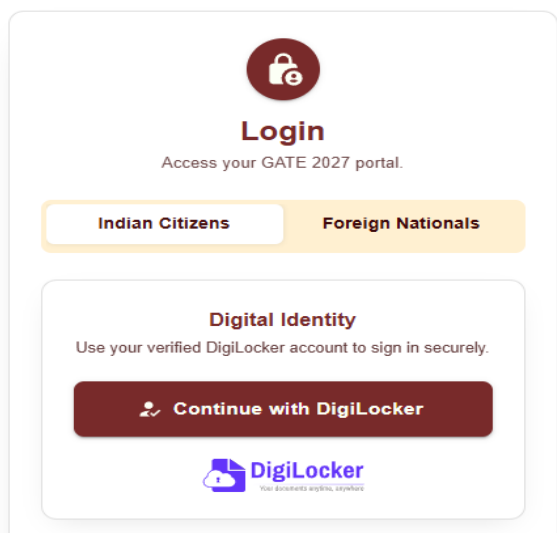
Step 2: Update your **mobile number** and change **email ID** in your verified DigiLocker account.



Step 3: Open an **Incognito/InPrivate** window.

- **Chrome:** Press **Ctrl + Shift + N**
- **Microsoft Edge:** Press **Ctrl + Shift + N**
- **Mozilla Firefox:** Press **Ctrl + Shift + P**

Step 4: Start the GATE 2027 (<https://goaps.iitm.ac.in/login>) application process again from the beginning and log in using your **verified DigiLocker account**. A new **Enrollment ID** will be generated. You can then continue and complete your application.



Issue-3: DigiLocker Drive Issues

(Recommended only for candidates belonging to the SC/ST category or PwD)

You may encounter one of the following issues while filling out the application:

- i) The “Address Line 1” field is not available, and you are unable to submit the application. And,
- ii) Error message: “Please review all the tabs for fields highlighted in red, correct the errors and try again.”
- iii) Error message: “GATE2027 folder not found in DigiLocker Drive.”

The image contains two screenshots of the GATE 2027 application form. The left screenshot shows a form with fields for Country (India), PIN Code / Zipcode (243506), State/Union Territory (Uttar Pradesh), Address line 1 (Not Available), Address line 2 (Optional), Address line 3 (Optional), and City/Town. A red error message at the top says: "Please review all tabs for fields highlighted in red, correct the errors and try again." The right screenshot shows the Gender field and a Category section with radio buttons for GEN, GEN-EWS, OBC-NCL, SC, and ST (selected). A red error message at the top says: "Please review all tabs for fields highlighted in red, correct the errors and try again." Below the error message, a blue box contains a green checkmark and the text: "I hereby declare that I have uploaded the required document with name 'CATEGORY.pdf' to my DigiLocker drive in the GATE2027 folder. File size should be 10 - 600 KB."

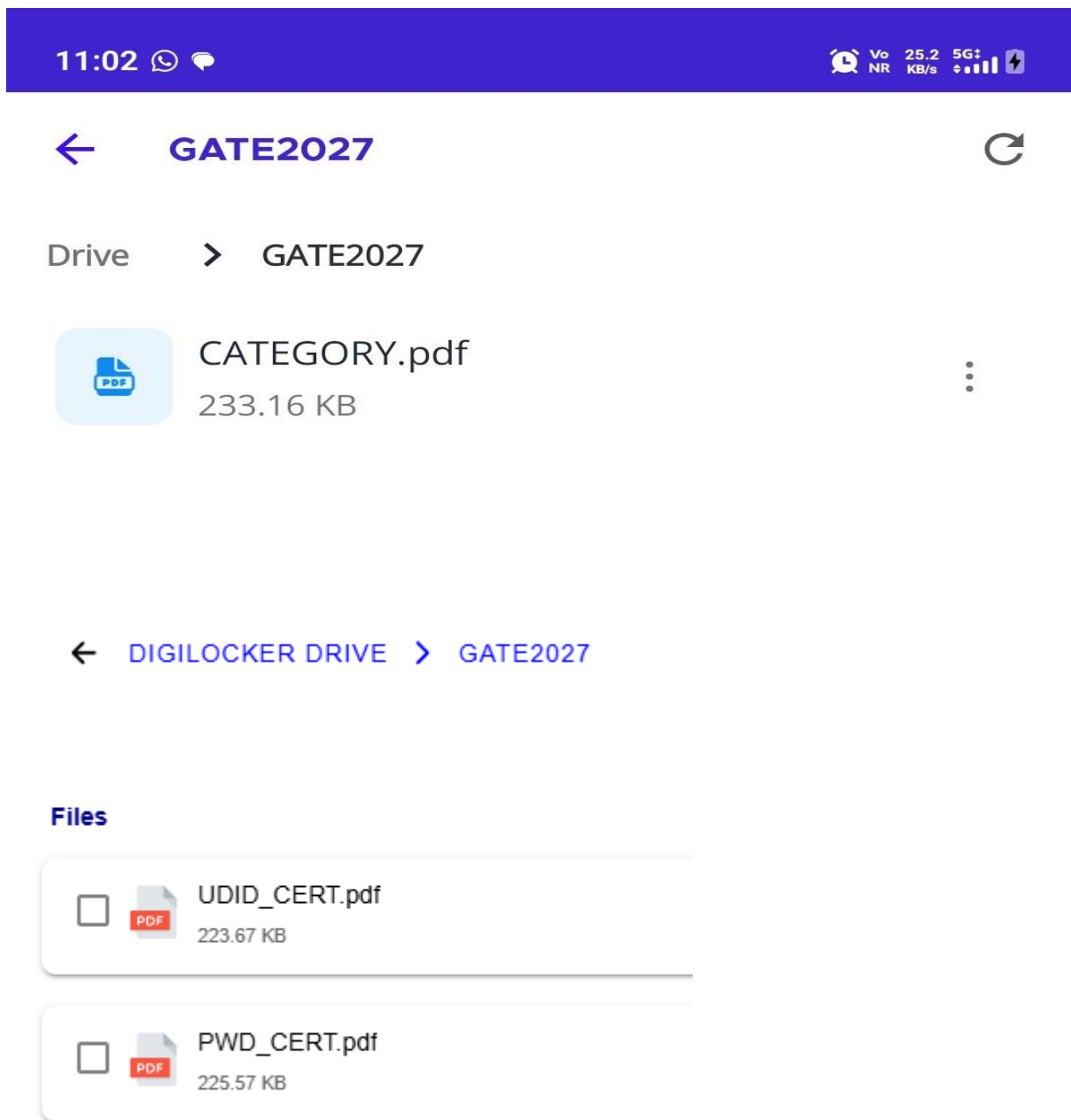
Reason:

These issues may occur if:

- The **GATE2027** folder has not been created in your DigiLocker Drive.
- The uploaded certificate file is not named **CATEGORY.pdf**
- The uploaded certificate file is not named **PWD_CERT.pdf** or **UDID_CERT.pdf** (applicable only PwD candidates)
- The certificate file size exceeds **600 KB**.
- You started the GATE 2027 application using one DigiLocker account but created the **GATE2027** folder in a different DigiLocker account.

Solution: ([Watch Video](#))

- Create a **GATE2027** folder in your DigiLocker Drive.
- Rename the uploaded category certificate file as **CATEGORY.pdf**
- Rename the uploaded category certificate file as **PWD_CERT.pdf** or **UDID_CERT.pdf** (applicable only PwD candidates)
- Ensure that the certificate file size is **less than 600 KB**.
- Make sure that you use the **same DigiLocker account** that you used to start the GATE 2027 application when creating the **GATE2027** folder and uploading the certificate.



Issue-4: Address Line 1 or Address Line 1 & 2 Not Available / Not Filled

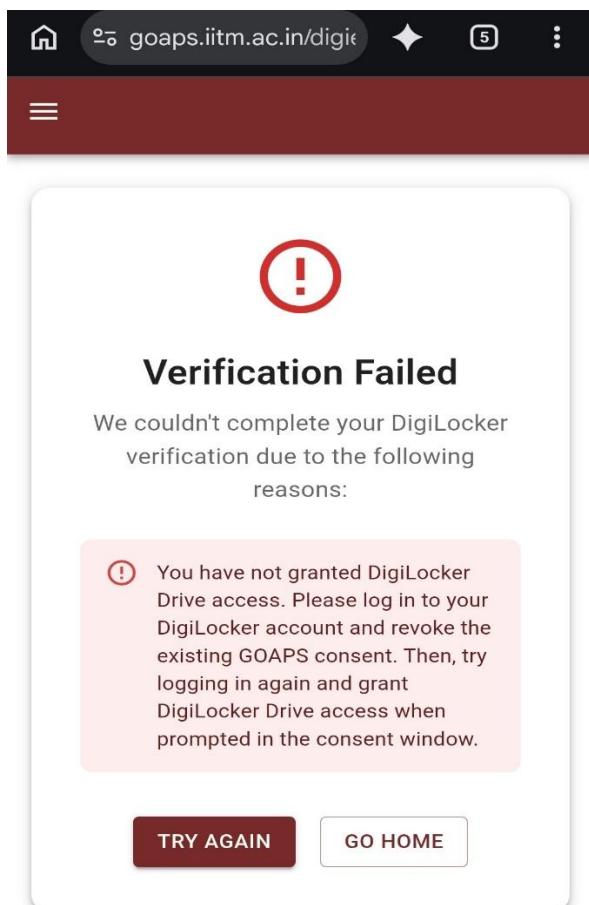
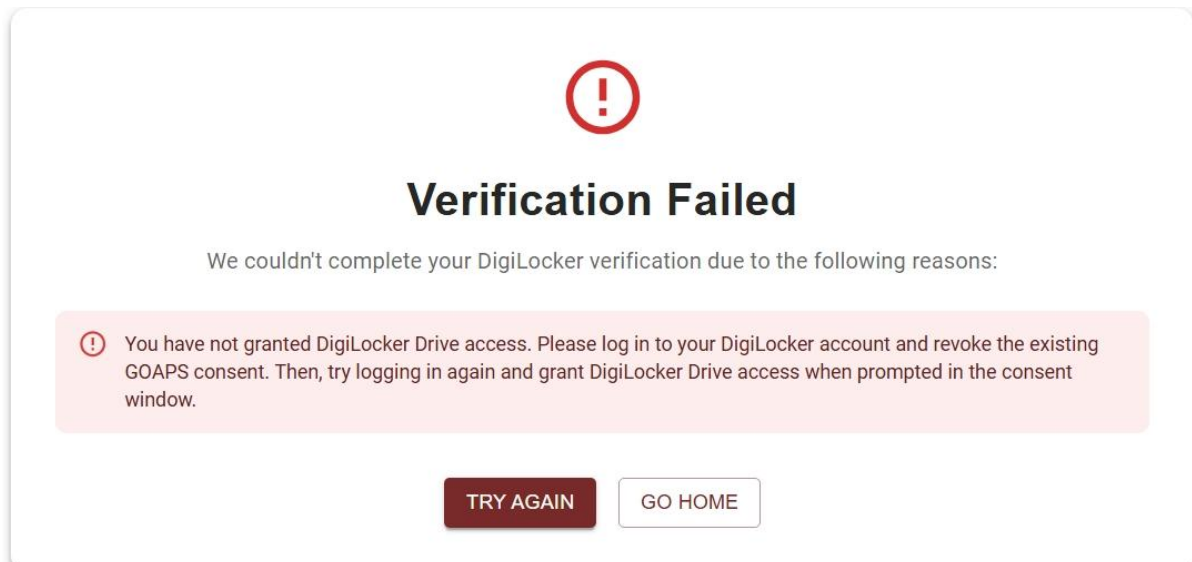
Address for Correspondence

Country	India
State/Union Territory	Punjab
Address line 1	Not filled yet
Address line 3	Takhatgarh
City/Town	Rupnagar
PIN Code	140119

Solution:

Your address is fetched automatically. Therefore, if **Address Line 1** or **Address Line 1 & 2** is not available or not filled, but the other address fields have been fetched, you can **proceed with your GATE 2027 application**.

Issue-5: Not granted DigiLocker Drive access

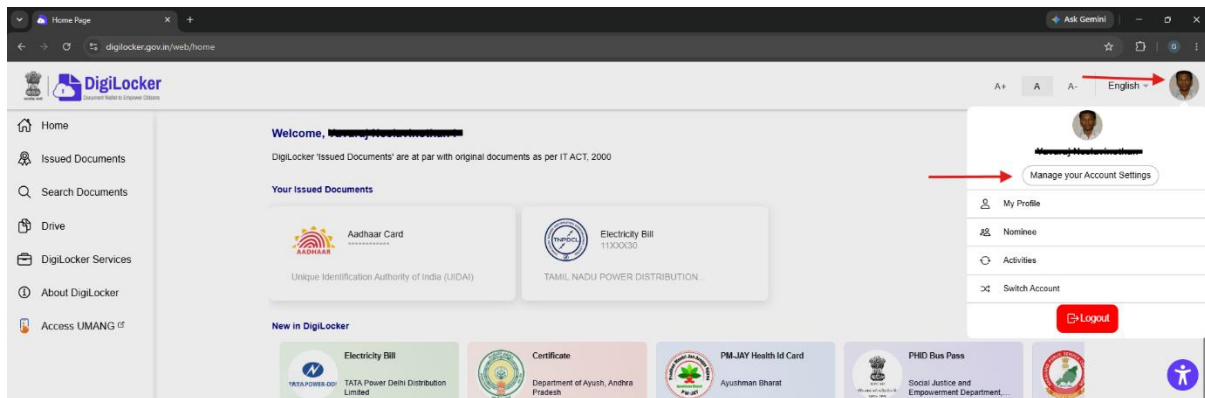


Reason:

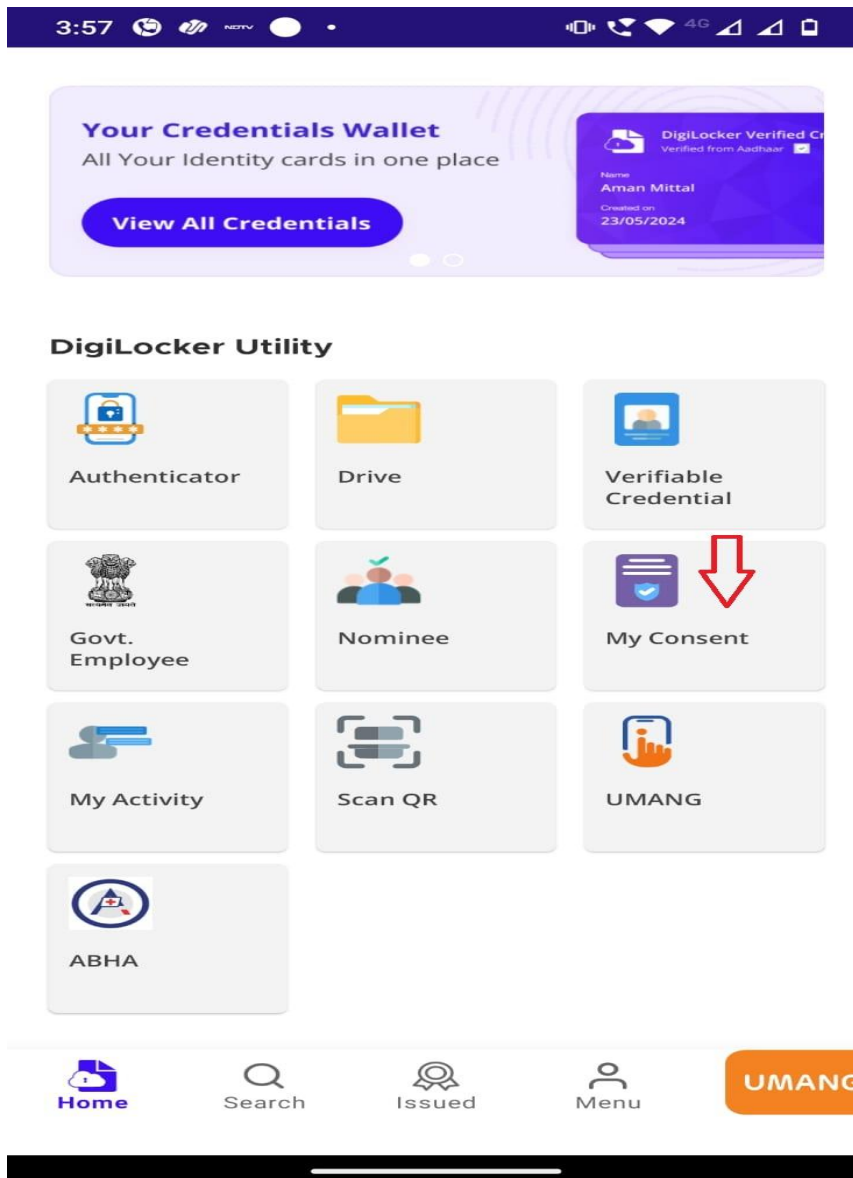
This issue may occur if you did not grant **DigiLocker Drive access permission** on the consent page when you initially entered the GATE 2027 application.

Solution: ([Watch Video](#))

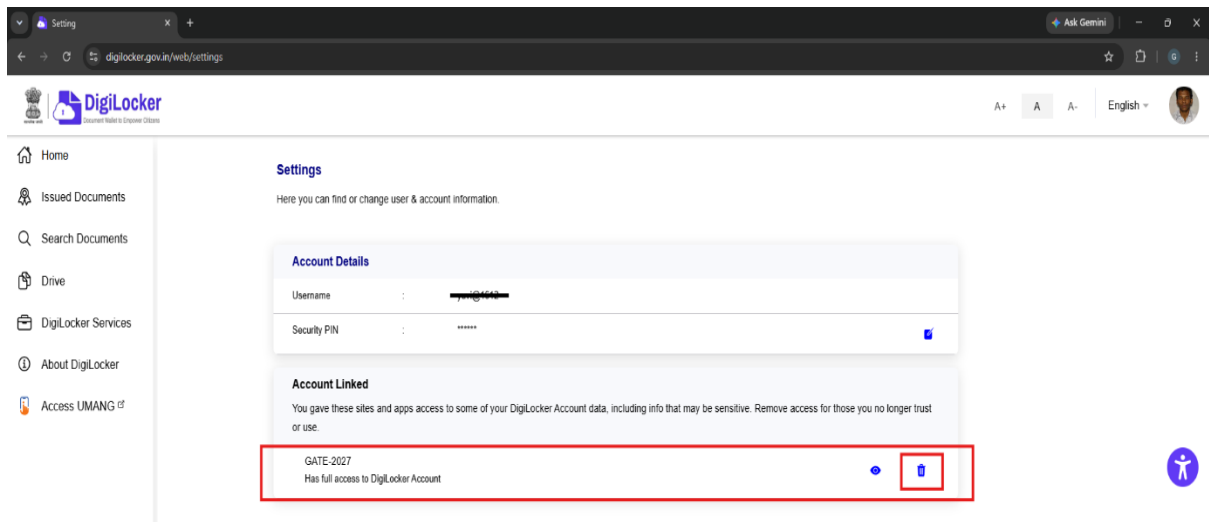
Step 1: Login into **DigiLocker** account Click profile photo then click “**Manage your Account Settings**”.



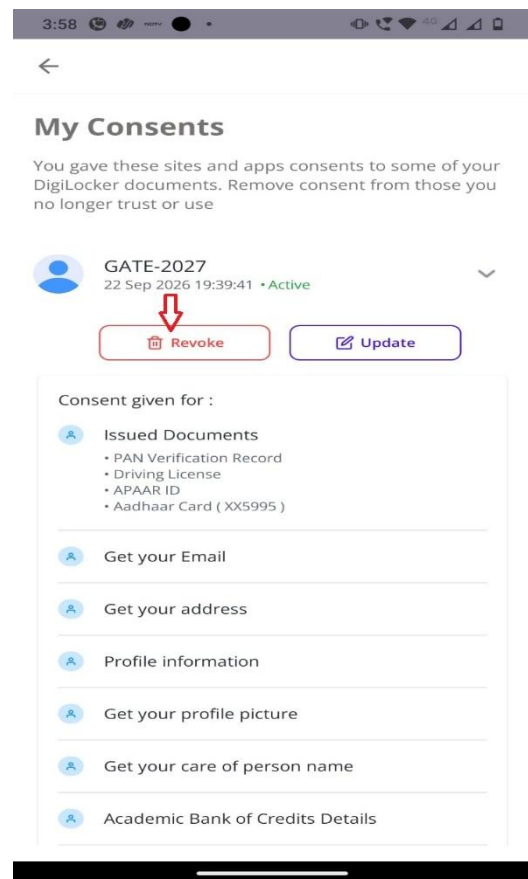
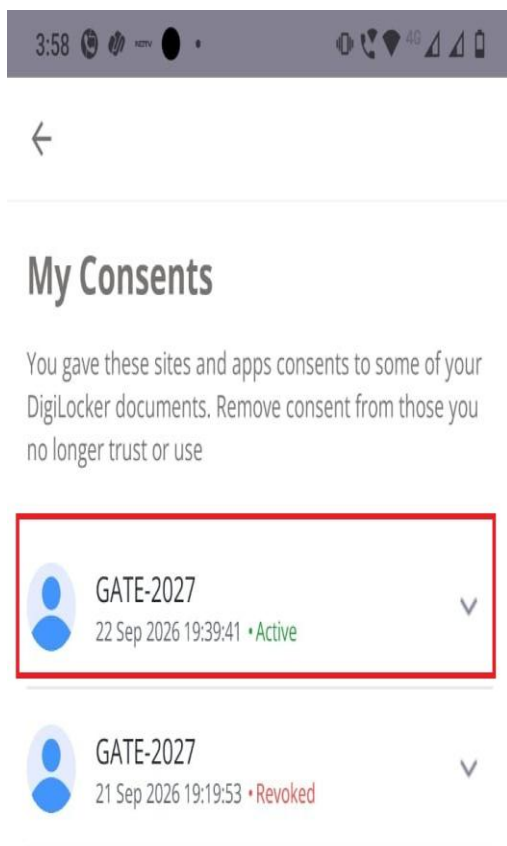
(In DigiLocker app)



Step 2: Delete or revoke the **GATE-2027** consent from your DigiLocker account.



(In DigiLocker app)



Step 3: Log in to the GATE 2027 application portal (<https://goaps.iitm.ac.in/login>) and grant DigiLocker Drive access when prompted.

4:04

consent.digilocker.gov.in

DigiLocker

Please provide your consent to share the following with **GATE-2027**:

Issued Documents (4)

Select all

PAN Verification Record (can be accessed)

Driving License (can be accessed)

APAAR ID (can be accessed)

Aadhaar Card (XX5995)

Get your Email

Get your address

Profile information

Name, Date of Birth, Gender

Get your profile picture

Get your care of person name

Consent validity is subject to applicable laws.
By clicking 'Allow', you are giving consent to share with **GATE-2027**.

Deny

Allow

4:05

consent.digilocker.gov.in

Aadhaar Card (XX5995)

Get your Email

Get your address

Profile information

Name, Date of Birth, Gender

Get your profile picture

Get your care of person name

Academic Bank of Credits Details

Credits and Associated Institutions

DigiLocker Drive

Consent validity date (Today + 1284 days)

01-Apr-2030

Purpose

Admission

Consent validity is subject to applicable laws.
By clicking 'Allow', you are giving consent to share with **GATE-2027**.

Deny

Allow

Issue-6: Consent Validity Modified

11:54 AM

GRADUATE APTITUDE TEST IN ENGINEERING 2027
अभियांत्रिकी स्नातक अभिक्षमता परीक्षा 2027
Organizing Institute : INDIAN INSTITUTE OF TECHNOLOGY MADRAS

Verification Failed

We couldn't complete your DigiLocker verification due to the following reasons:

You have modified the consent validity. Please do not change the consent validity. Log in to your DigiLocker account, revoke the GOAPS consent and then try logging in again.

TRY AGAIN

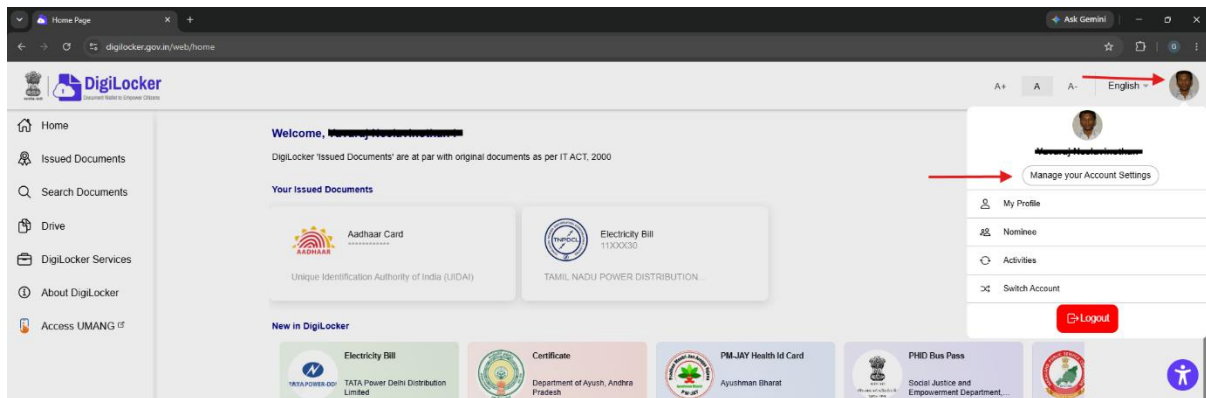
GO HOME

Reason:

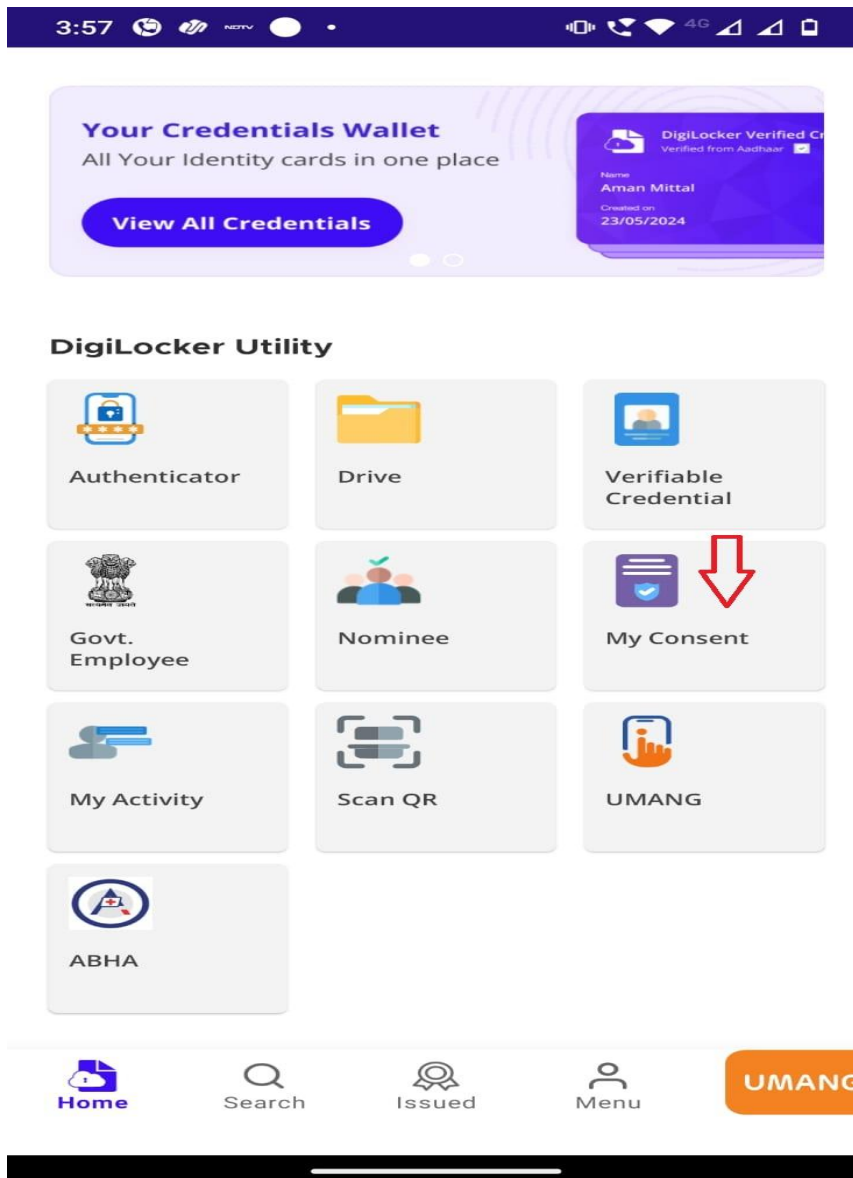
This issue may occur if you have **modified the consent validity period** in your DigiLocker account.

Solution: ([Watch Video](#))

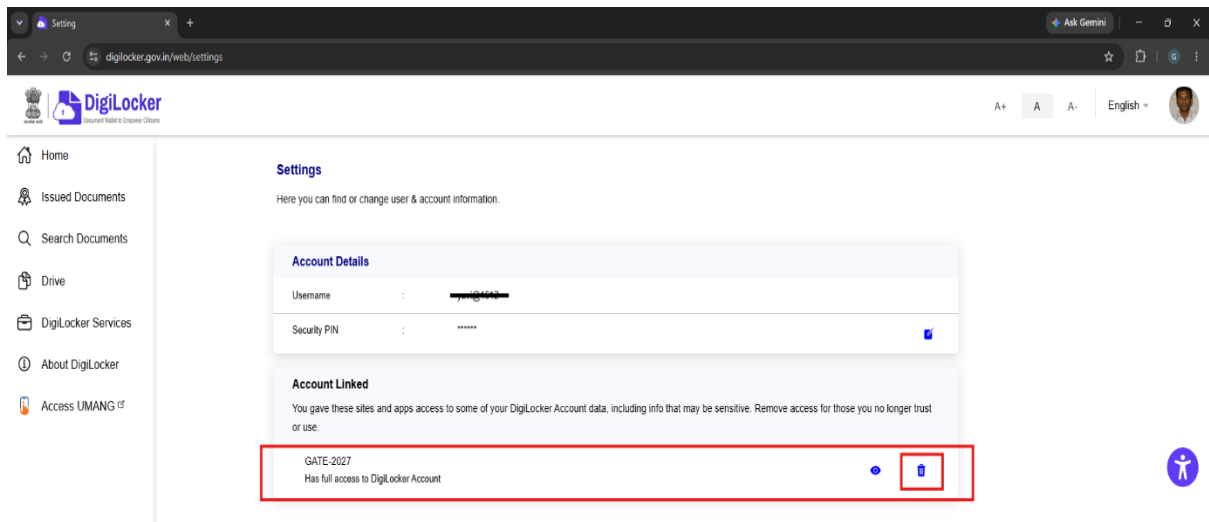
Step 1: Login into **DigiLocker** account Click profile photo then click “**Manage your Account Settings**”.



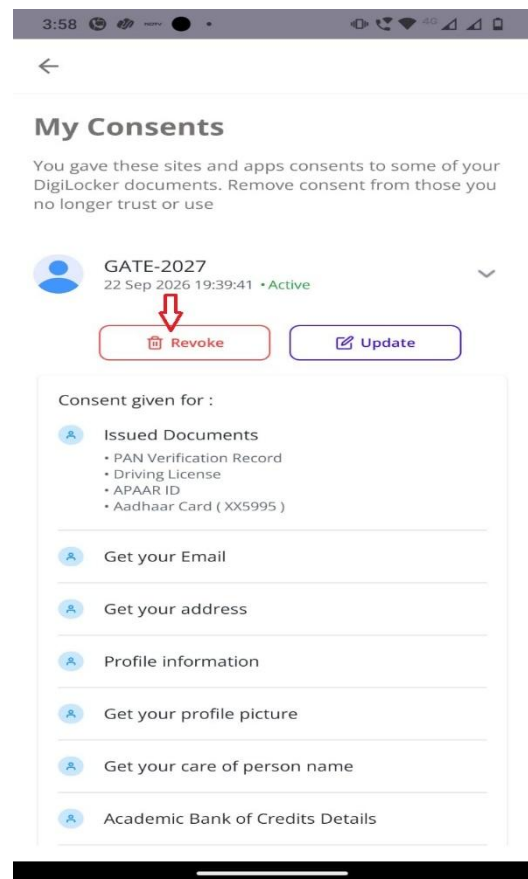
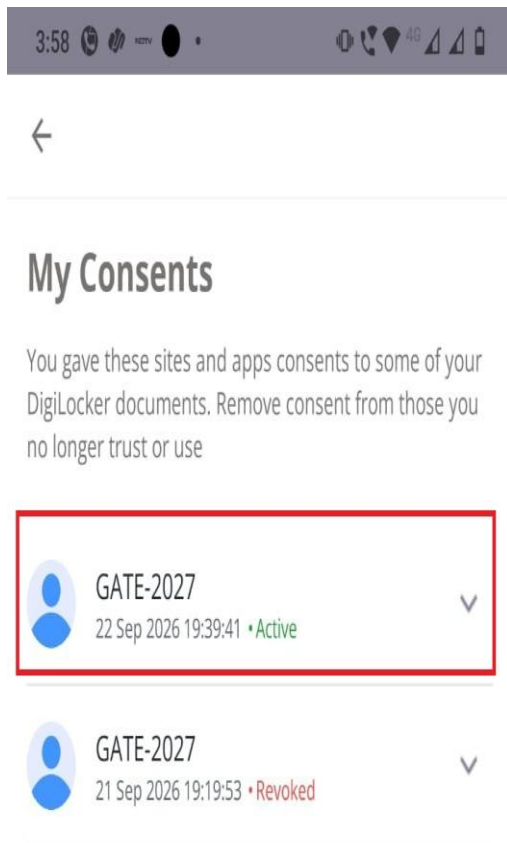
(In DigiLocker app)



Step 2: Delete or revoke the **GATE-2027** consent from your DigiLocker account.



(In Digilocker app)



Step 3: Log in to the GATE 2027 (<https://goaps.iitm.ac.in/login>) application portal. Do **not modify** the **consent validity date**. Click **“Allow”** to grant the required permission.

The image displays two screenshots of the DigiLocker mobile application interface during the consent process for GATE-2027.

Left Screenshot (4:04): The screen shows the DigiLocker logo and a consent request. It asks the user to provide consent to share the following with GATE-2027:

- Issued Documents (4) [Select all] (checked)
- PAN Verification Record (can be accessed) (checked)
- Driving License (can be accessed) (checked)
- APAAR ID (can be accessed) (checked)
- Aadhaar Card (XX5995) (checked)

Below the document list, there are icons and labels for sharing:

- Get your Email
- Get your address
- Profile information (Name, Date of Birth, Gender)
- Get your profile picture
- Get your care of person name

At the bottom, there is a disclaimer: "Consent validity is subject to applicable laws. By clicking 'Allow', you are giving consent to share with GATE-2027." and two buttons: "Deny" and "Allow".

Right Screenshot (4:05): This screenshot shows the same consent screen, but with the "Consent validity date" field highlighted in a red box. The field displays "Today + 1284 days" and "01-Apr-2030", with an "Edit" button next to it. The "Purpose" is listed as "Admission".

Below the highlighted field, there is a disclaimer: "Consent validity is subject to applicable laws. By clicking 'Allow', you are giving consent to share with GATE-2027." and two buttons: "Deny" and "Allow".

Note: If you encounter an **“OOPS error”** while trying to revoke or delete your GATE 2027 consent in the DigiLocker mobile app, **uninstall** the **DigiLocker app** from your mobile device.

Then, **log in** to the **DigiLocker website** and try to revoke or delete the GATE 2027 consent. After that, try logging in to the GATE 2027 application portal again.

Issue-7: “Enter a valid college name” / College Name Not Available in the List

DOCUMENTS

EXAM

DEGREE

PERSONAL

DECLARATION

Qualifying Degree Details

College PIN Code

600036

College Name

ARIGNAR ANNA COLLEGE (ARTS AND SCIENCE)

Enter a valid College name

As you start typing the college name, you will see a list of colleges. Please select your college if it appears in the list. Otherwise, type the college name in full form without short names. Special characters (&, ' , ' , / , :) are not allowed. (Note: Length should not exceed 100 characters)

Qualifying Degree

B. E.

Choose qualifying degree or the degree pursuing

Discipline of Qualifying Degree

Biotechnology

Choose the discipline from list. Select 'Others' if not in list.

Have you Graduated in the above Degree?

☒ Yes ☐ No

Year of Qualifying Degree

2012

PREVIOUS

SAVE

NEXT

Solution:

- If you receive the error message “**Enter a valid college name,**” manually remove special characters such as (,), and & from the college name, and then try to save the page again.
- If your **college name is not available in the list**, you can **manually enter the college name** in the field. This is a text field, so you can type your college name and then try to save the page.

Issue-8: Data Discrepancy Between DigiLocker Data and GATE 2027 Application Data

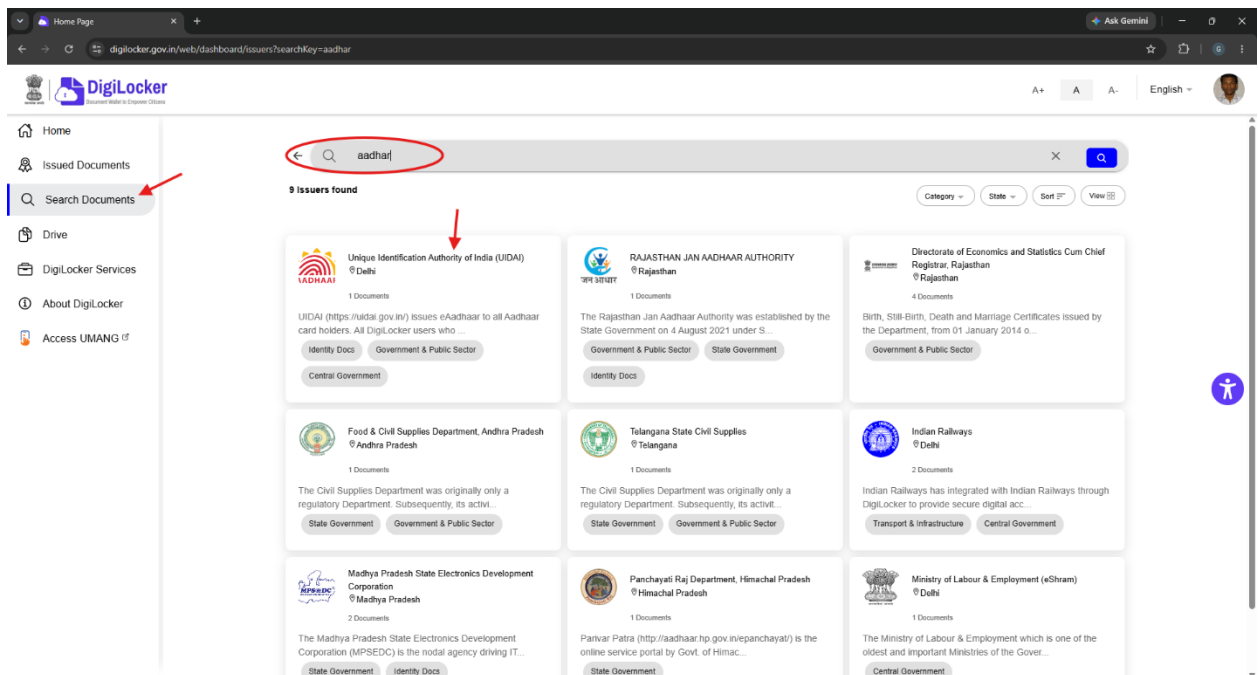
Reason:

This issue may occur if you have **not updated your e-KYC details in your DigiLocker account.**

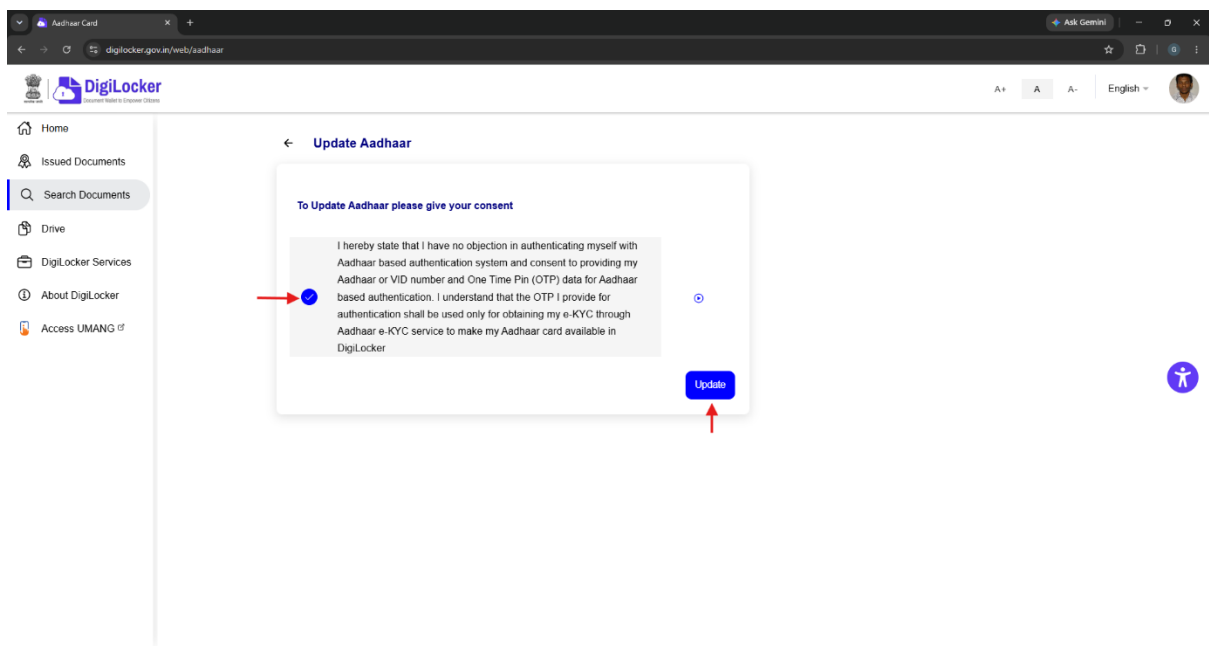
Solution:

update your e-KYC details in your DigiLocker account.

Step 1: Click “**Search Documents**”, search “**aadhar**” then click “**UDAI**”



Step 2: Click radio button then **Update**.



Issue-9: You have exceeded maximum attempts.

Meri Pehchaan
SINGLE SIGN-ON SERVICE

Sign In to your account via DigiLocker

You have exceeded maximum attempts.
Please try after 30 min

Mobile Username Other ID

Mobile*

☒ PIN less authentication
☒ I consent to terms of use.

Sign In

New user? [Sign up](#)

OR

Continue with

Solution:

Step 1: Open an **Incognito/InPrivate** window.

- **Chrome:** Press **Ctrl + Shift + N**
- **Microsoft Edge:** Press **Ctrl + Shift + N**
- **Mozilla Firefox:** Press **Ctrl + Shift + P**

Step 2: Then try to **Log in** to the **GATE 2027 application** portal (<https://goaps.iitm.ac.in/login>)